

The ICAS logo features the letters 'ICAS' in a bold, white, sans-serif font. To the right of the letters is a white graphic element consisting of a curved line that starts below the 'S', loops around its top and right sides, and ends with a small white circle at the top right. The background is dark blue with various geometric patterns: a grid of white dots in the top left, four yellow circles in a horizontal row at the top center, a white circle in the top center, a yellow and white striped triangle in the top right, and a grid of white circles in the middle right.

A Lyra Health company

MANAGERIAL SUPPORT

Our Virtual Formal Referral, helping you help your teams during challenging times.

If the psychosocial challenge your employee is facing is affecting their work performance you can now digitally refer them into the program to get professional virtual support. Virtual interventions allow ICAS to support you and your team member more efficiently so the team member can return to productivity sooner.

Work related impact issues impact the employee's ability to function in the workplace. These include;

- factors such as key performance indicators not met,
- excessive absenteeism,
- strained relationships at work,
- conflict and inability to manage key aspects of the job role over a sustained period of time, usually around three months.

Please note: it is compulsory that the employee is briefed about your intention to refer and must consent to ICAS making contact with them.

Upon completion of the referral form, the employee will receive a consent form via email within 24 hours. The employee will need to complete and confirm consent to ICAS engagement.

Simply click to start the virtual [managerial referral](#) or scan the QR code below. Fill out the form and submit. One of our virtual managerial consultants will reach out to the employee.

Should we not have employee consent, we will not be able to open the case.

Accessibility
Call – 0800 424242
USSD – *134*905#
Email – Eve@icas.co.za

